

GP PATIENT SURVEY

Results from the 2025 survey

Practice details

Dr Kulshrestha Family Practice

Summerfield Prim Care Ctr, 134 Heath Street, Winson, B18 7AL

M85686 Practice code

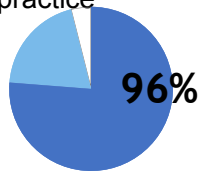
564 surveys sent out

119 surveys sent back

21% completion rate

Overall experience

Good overall experience of this GP practice



very good 96% Fairly Good

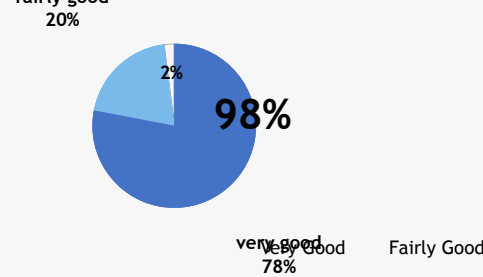
	Very Good	Fairly Good
National	75%	44%
ICS	70%	38%

Dr Kulshrestha Family Practice



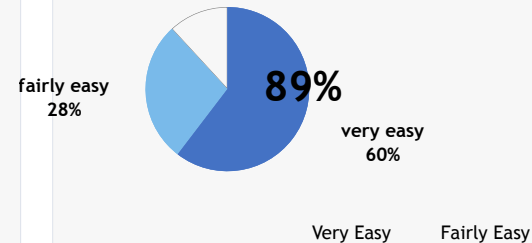
Accessing the practice

Good overall experience of contacting this GP practice



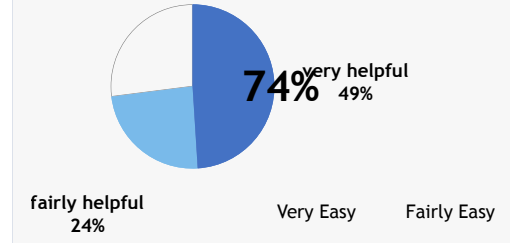
	Very Good	Fairly Good
National	70%	39%
ICS	62%	32%

Easy to contact this GP practice on the phone



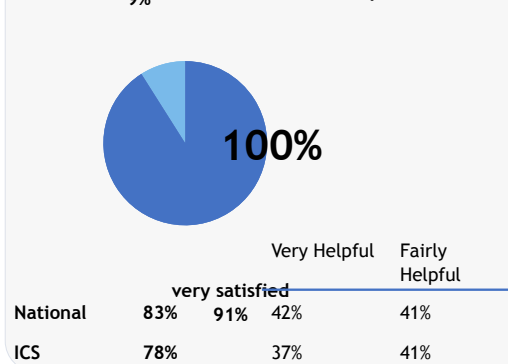
	Very Easy	Fairly Easy
National	53%	21%
ICS	45%	18%

Easy to contact this GP practice using their website



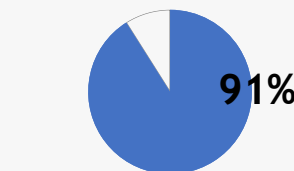
	Very Helpful	Fairly Helpful
National	51%	23%
ICS	43%	20%

Helpfulness of reception and administrative team at this practice



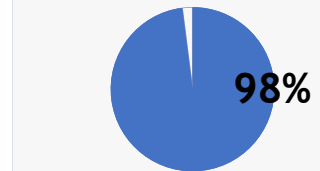
	Very Satisfied	Fairly Satisfied
National	83%	42%
ICS	78%	37%

Knew what the next step would be after contacting this GP practice



	Yes, knew next step
National	83%
ICS	77%

Knew what the next step would be within two days of contacting this GP practice



	Yes, knew within two days
National	93%
ICS	92%

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://Gp-Patient.Co.Uk/Patientexperience/Results?Code=M85686>



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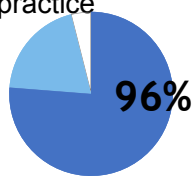
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119 surveys sent back

21% completion rate

Overall experience

Good overall experience of this GP practice



very good 76% Fairly Good

National	75%	44%	31%
ICS	70%	38%	32%

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

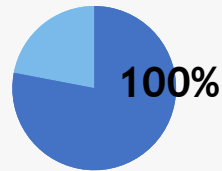
Data by Ipsos

Dr Kulshrestha Family Practice



Experience at last appointment

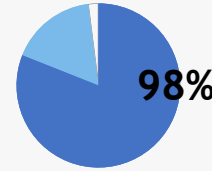
The healthcare professional had all the information they needed about the patient



very good 78% To some extent

National	92%	57%	34%
ICS	91%	55%	36%

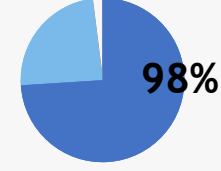
The healthcare professional was good at listening to the patient



very good 81% Fairly good

National	87%	62%	25%
ICS	83%	56%	27%

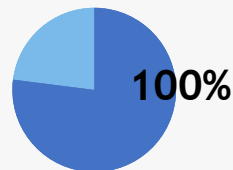
The healthcare professional was good at treating the patient with care and concern



very good 74% Fairly good

National	86%	61%	25%
ICS	82%	55%	27%

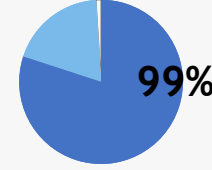
The patient was involved as much as they wanted to be in decisions about their care and treatment



Definitely 77% To some extent

National	91%	62%	30%
ICS	90%	57%	33%

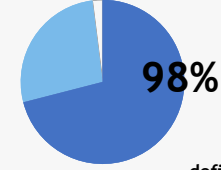
The patient had confidence and trust in the healthcare professional they saw or spoke to



Definitely 80% To some extent

National	93%	64%	29%
ICS	91%	59%	32%

The patient's needs were met



Definitely 71% To some extent

National	90%	57%	33%
ICS	88%	54%	34%

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